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Internal Audit

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Cheshire East Council

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1 Introduction

- 1.1 The Council is responsible for establishing and maintaining appropriate risk management processes, control systems, accounting records and governance arrangements. Internal Audit plays a vital part in advising the organisation that these arrangements are in place and operating properly.
- 1.2 The provision of assurance is, therefore, the primary role for internal audit. This role requires the Head of Internal Audit (HIA) to provide an annual internal audit opinion based on an objective assessment of the framework of governance, risk management and control.
- 1.3 A risk based Internal Audit plan is produced each year to ensure that:
 - the scale and breadth of activity is sufficient to allow the HIA to provide an independent and objective opinion to the Council on the control environment
 - audit activity focuses on areas where assurance is most needed

1.4 This document sets out Cheshire East Council's Internal Audit Plan for 2013/14.

2 Responsibilities and Objectives of Internal Audit

- 2.1 Internal Audit is an independent, objective assurance and consulting service designed to add value and improve the Council's operations. It helps the Council accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control and governance processes.
- 2.2 Internal Audit aims to:

"deliver the risk-based audit plan in a professional, independent manner, to provide the organisation with an opinion on the level of assurance it can place on the internal control environment, and to make recommendation to improve it." (Internal Audit Strategy)

2.3 The Council's response to audit activity should lead to the strengthening of the control environment.



3 Summary and Process

- 3.1 The Plan needs to be flexible to be able to reflect the changing risks and priorities of the organisation and recent experience has reinforced this. It is, therefore, presented at a summary level.
- 3.2 The Plan has been prepared by taking the following into account:
 - Adequacy and outcomes of the Authority's risk management, performance management and other assurance processes.
 - Internal Audit's own risk assessment.
 - Cheshire East Three Year Plan 2013/2016.
 - Preliminary consultation with key stakeholders (e.g. Corporate Management Team, External Audit, Internal Audit staff, Cheshire West and Chester Internal Audit).
 - The resources available (see table below):

Audit Year	2013/14	2012/13
Maximum Days	2400	2660
Annual Leave	297	324
Bank Holidays	67	90
Estimated Sickness Leave	47	52
Total Unavailable Working Days	411	466
Available Working Days	1989	2194
Training	55	60
Management & Administration	269	294
Service Development	100	100
Non Chargeable Sub Total	424	454
Chargeable Days	1565	1740

- 3.3 The Plan will be further defined in the coming weeks, through the following:
 - Outcomes from the Strategic Risk Management Process
 - Outcomes from the Service Delivery Planning process i.e. key risks identified
 - Outcomes from the Annual Governance Statement process



- Further consultation with key stakeholders (e.g. Heads of Service)
- 3.4 The detailed Audit Plan, when completed, will be shared with the Member/Officer group responsible for Audit.
- 4 Key Themes and Outputs
- 4.1 There are a number of key themes emerging within the 2013/14 Internal Audit Plan, including:
 - Change programmes impact on control environment
 - Programme and Project Management
 - Public Health
 - Governance & Assurance Framework new delivery models
- 4.2 The output from the plan fall into two main areas:
 - Assurance Audits On completion of the audit an opinion report is issued to management on the risks and controls of the area under review, building up to the

- annual audit opinion on the control environment that is reported to the Audit and Governance Committee.
- Consulting Services advisory in nature and are generally performed at the specific request of the organisation. The nature and scope of the consulting engagement should aim to improve governance, risk management and control and should contribute to the overall opinion.
- 4.3 The main areas of the plan that will deliver an opinion report on the risks and controls of the area under review and will inform the HIA annual Internal Audit Opinion include:
 - Key Financial Systems including Shared Services
 - Corporate Cross Cutting Systems
 - Service Specific Systems
 - Working with External Organisations
 - Pro Active Anti Fraud proactive testing of systems and processes



4.4 The main areas of the plan that will not deliver an opinion report but will help inform the HIA's Annual Internal Audit Opinion include:

• Corporate Governance

- Support and contribution to production of the Annual Governance Statement (AGS)
- Support and contribution to Update Reports to the Corporate Management Team from the Corporate Governance Group
- Support to the production of Assurance Statements in support of the AGS from Heads of Service

Statutory Returns

 The Service may be required, as stipulation of funding or similar, to carry out an audit/give assurance on the programme/project or aspects, thereof, and report back to the statutory/funding body.

Anti Fraud & Corruption

 National Fraud Initiative – results are recorded on the Audit Commission secure website, update reports presented to the Corporate Risk Management Group.

Follow Up

 Targeted follow up of audit recommendations based on audit opinion/recommendation rating resulting in a direction of travel report.

Consulting Services

- The exact nature and scope of any internal audit work, agreed in advance with the manager.
- 4.5 Other work that will not necessarily inform the annual HIA opinion includes:

Corporate Work

- Supporting the Audit and Governance Committee including production of reports
- External Audit liaison
- Support and contribution to Corporate Groups
- Regional Collaboration

• Anti Fraud and Corruption

 At the request of management, Internal Audit may assist with the investigation of suspected



fraud and corruption/reports made under the Council's Whistleblowing Policy

- Awareness raising
- Support and Production to Corporate Policies and Procedures
- 4.6 In addition, there are a number of developments and improvements to the service that the Internal Audit team has identified and the associated tasks and activities will be built into the planning process. In particular:
 - From 1 April 2013 onwards, new Public Sector Internal Audit Standards will come into force. Once detailed guidance is published, all aspects of service delivery will be reassessed to ensure that there is proper migration to the new requirements and audit documentation will then be updated to reflect these revised obligations.
- 4.7 A Contingency figure has been included because it is recognised that the plan needs to be flexible to be able to reflect the changing risks and priorities of the Council. Significant matters that impact upon completion of the plan or require significant changes to it will be brought to the

attention of the Corporate Management Team and the Audit and Governance Committee.

5 Progress Reporting

- 5.1 During the year, Internal Audit will produce interim progress reports for the Audit and Governance Committee, detailing key issues arising from audits and progress made against the Audit Plan. Any significant matters affecting the delivery of the plan or requiring changes to the plan will also be reported to the Committee.
- 5.2 At the end of the year, an Annual Report is presented to the Audit and Governance Committee to provide assurance or otherwise on the effectiveness of the internal control framework of the Council. This will be based on the findings of the work carried out during the year.



Audit Theme/Area	Drivers/Risks	2013/14	2013/14	2012/13	2012/13
Identified Key Areas		Planned	Planned	Planned	Planned
		Audit	%	Audit	%
		Days		Days	
Chargeable Days		1565		1740	
Less: Corporate Work		110		100	
Includes:					
Audit & Governance Committee - Production of Committee reports, attendance	Statutory requirements/				
at Committee, support and contribution to Member/Officer Groups	Service improvement				
Corporate Groups - Support and contribution to Finance Policy Development	and development				
Group, Corporate Risk Management Group					
External Audit - Liaison with Grant Thornton					
Regional collaboration -Working together with CWaC, Halton, Warrington					
Internal Audit					
Available Audit Days		1455	100%	1640	100%
Corporate Governance		60	4%	60	4%
Includes:					
Annual Governance Statement - Support and contribution to production of AGS,	Statutory requirements				
including member training and engagement					
Corporate Governance Group and Sub Group - Support and contribution to					
Governance groups and their work programmes					
Key Financial Systems		120	8%	100	6%
Includes:					
Housing Benefits, Council Tax, NNDR, Cash Receipting, General Ledger,	Risk of financial mis-				
Treasury Management - Focus on high risk areas and follow up of previous	statement in the				



Audit Theme/Area Identified Key Areas	Drivers/Risks	2013/14 Planned Audit Days	2013/14 Planned %	2012/13 Planned Audit Days	2012/13 Planned %
recommendations	Authority's Financial				
NNDR - Review of new arrangements	Statements/				
Council Tax Benefits - Review of new localisation arrangements	New arrangements				
Shared Services (including Key Financial Systems)		115	8%	200	12%
Includes: Payroll/Accounts Payable/Accounts Receivable - Focus on high risk areas and follow up of previous recommendations Separate Legal Entity (dependant on final SLE decision) - Governance, agreements, roles and responsibilities, transitional arrangements etc.	Risk of financial mis- statement in the Authority's Financial Statements/ Potential new SLE arrangements				
Corporate Cross- Service		180	12%	200	12%
Includes: Change Programmes – Impact on control environment Governance and Assurance Framework - Review of Council's arrangements, including new delivery models Programme and Project Management - Review of corporate programme and project management arrangements and review of specific projects Risk Management - Review of arrangements Contract Management - Reviews of specific contracts Insurance - Review of arrangements surrounding the transfer of risk	Key Corporate and Cross Service risks/ Organisational re-design				



Audit Theme/Area Identified Key Areas Procurement follow up - Review of implementation of 12/13 recommendations Delegated Decisions and Non Compliances - Review of process Declarations of Interest and Third Party Disclosures - Review of process	Drivers/Risks	2013/14 Planned Audit Days	2013/14 Planned %	2012/13 Planned Audit Days	2012/13 Planned %
Children, Families and Adults		240	17%	300	18%
Includes: Care Management - Review of end to end process from initial contact to the provision of the service External Provider Contracts - Adult Residential Care inspection and monitoring arrangements Adult Financials - New system Direct Payments - Allocation of Personal Budgets Client Finance - Review of new arrangements for appointeeships/deputyships. Children's Placements - External Provider Contracts Schools Financial Value Standard (SFVS) - Schools visits reviewing robustness of self assessments Establishment visits - Various, based on risk and coverage to date	Key Departmental and Service Risks				
Public Health		40	3%	-	-
Includes: Review of public health commissioned services or commissioning arrangements	New functions				
Places and Organisational Capacity		120	8%	140	9%
Includes:					



Audit Theme/Area Identified Key Areas	Drivers/Risks	2013/14 Planned Audit Days	2013/14 Planned %	2012/13 Planned Audit Days	2012/13 Planned %
Programme and Project Management - Review of Directorate programme and project management arrangements Planning - Review of process, including income collection arrangements Highways Contracts - Review of arrangements and specific contracts Waste Contracts - Review of arrangements and specific contracts Corporate Landlord - Review of Property Management function and Corporate Landlord approach Carbon Reduction - Compliance with Carbon Reduction Commitment (CRC) Energy Efficiency Scheme	Key Departmental and Service Risks				
Working with External Organisations		50	4%	50	3%
Includes: Superfast Broadband - Review of arrangements and statutory return Growing Places Fund - Review of arrangements and statutory return Local Transport Body - Review of arrangements	CEC as Accountable Body/Host Authority				
Anti Fraud and Corruption		180	12%	200	12%
Includes: General Policy & Procedure - Review and development of existing and new policy and procedures Whistleblowing - Awareness raising National Fraud Initiative - Participation in annual NFI exercise Proactive anti-fraud - Review of Expenses, Data matching etc.	Statutory requirement (NFI)/ Fraud trends				



Audit Theme/Area	Drivers/Risks	2013/14	2013/14	2012/13	2012/13
Identified Key Areas		Planned	Planned	Planned	Planned
		Audit	%	Audit	%
		Days		Days	
Reactive investigation - Undertaken after appropriate risk assessment					
Other Areas		330	23%	390	24%
Consultancy and advice - Nature and scope will be agreed with client/service	Add value and improve	100	7%	150	9%
	Council's governance,				
	risk management and				
	control processes				
Contingency - Reactive work arising in year	Flexibility to Council's	190	13%	200	12%
	changing needs				
Follow up - In line with Follow Up Policy	Targeted follow up of	40	3%	40	3%
	audit recommendations				
External Work		20	1%	-	-
PATROL - Annual Internal Audit and assurance work	CEC is host authority				
Total Audit Days		1455	100%	1640	100%